

# Gold Coast Hospital Foundation Strategic Plan 1 July 2017- 30 June 2021 (updated 2019)

The purpose of the Foundation is to relieve hardship caused by illness or disability.

# Primary Objectives:

Those objects, as identified in the Hospitals Foundations Act 2018 (Qld), for the relief of poverty and distress of humans in Queensland caused by illness or disease.

# Secondary Objectives:

To exist as a charitable, not-for-profit, public benevolent institution and to function as such, with excellence, for the purpose of achieving the Primary Objects.

# **Strategic Risks**

A scan of the environment in which GCHF operates highlights the following major strategic risks:

- Cyclic economic downturns may affect ability to meet financial targets
- Potential for Decline in Community Giving Patterns
- Failure to raise sufficient funds to meet increasing demand
- Retaining staff
- Ongoing relationship with GCHS

To manage these risks we will ensure that the Foundation is sufficiently resourced to properly deliver on the strategic plan including developing robust business development and philanthropy units that are effectively staffed with, but not limited to, the following positions Development and Operations Manager; Philanthropy Manager; Corporate Partnerships Coordinator; Community Fundraising Coordinator; Major Gifts Officer; Senior Marketing Officer; Database Officer; Finance Officer and Administrator – charitable grants and services.

# Implementation and Monitoring

The GCHF Strategic Plan defines the scope and broad directions for all other planning activities undertaken by the Foundation.

Monitoring of performance will occur via our business systems including our CRM database Salesforce, Xero accounting software, MS Project, Smarty Grants and individual team member performance reviews to enable the Foundation to report against its obligations as a statutory body.

Progress updates on the implementation of the GCHF Strategic Plan will be completed quarterly and annual review with key performance indicators will be undertaken by the Board.

Vision	No one in our community experiences hardship caused by illness or disability					
Mission	Raise funds to relieve the distress of illness, promote wellbeing and further medical advancements					
Strategic Themes	Relieve hardship caused by illness or disability		Sustainable future			Excellent Governance
Goals	Improve impact Help a growing number of people in our community overcome hardship caused by illness and disability	Secure public support GCHF recognised and supported as the 'Gold Coast's number 1 charity of choice'	Continually grow income from philanthropy, fund raising and signature events	Cost management Fundraising and admin costs reduced to achieve maximum distribution of net surplus	Recruit/retain talented staff GCHF has a professional and committed team with the appropriate skills and support to deliver the strategic goals	Experienced Board of Directors GCHF Board is highly skilled and diverse with a balanced focus on performance and compliance
Guiding Values	raise funds to help our	<b>Dynamic</b> We are enthusiastic, creative and forward- inking in our approach.	Accountable We take pride in what we do and are responsible for all actions. We achieve targets and deadlines	friendly, providing quality service to all stakeholders. We use good systems and		

Gold Coast University Hospital

1 Hospital Boulevard, Southport QLD 4215 | info@gchfoundation.org.au PO Box 23, Griffith University QLD 4222 ABN 95 387 912 125

P 07 5594 6986